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988 MENTAL HEALTH CRISIS ASSISTANCE

| 2 | 2021 GENERAL SESSION |
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| 3 | STATE OF UTAH |
| 4 | Chief Sponsor: Daniel W. Thatcher |
| 5 | House Sponsor: Steve Eliason |
| 6 7 | LONG TITLE |
| 8 | General Description: |
| 9 | This bill creates the Statewide Behavioral Health Crisis Response Account and amends |
| 10 | provisions related to the membership and duties of the Behavioral Health Crisis |
| 11 | Response Commission. |
| 12 | Highlighted Provisions: |
| 13 | This bill: |
| 14 | creates the Statewide Behavioral Health Crisis Response Account; |
| 15 | describes the purposes for which the Statewide Behavioral Health Crisis Response |
| 16 | Account may be used; |
| 17 | amends the membership of the Behavioral Health Crisis Response Commission; and |
| 18 | amends the duties of the Behavioral Health Crisis Response Commission. |
| 19 | Money Appropriated in this Bill: |
| 20 | This bill appropriates in fiscal year 2021: |
| 21 | to the Legislature - Senate, as a one-time appropriation: |
| 22 | • from the General Fund, \$1,600; |
| 23 | ► to the Legislature - House of Representatives, as a one-time appropriation: |
| 24 | • from the General Fund, \$1,600; |
| 25 | to the Attorney General - Attorney General, as a one-time appropriation: |



2nd Sub. (Salmon) S.B. 155

02-24-21 11:21 AM

| 26 | • from the General Fund, \$1,000. |
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| 27 | This bill appropriates in fiscal year 2022: |
| 28 | to the Legislature - Senate, as a one-time appropriation: |
| 29 | • from the General Fund, \$6,400; |
| 30 | to the Legislature - House of Representatives, as a one-time appropriation: |
| 31 | • from the General Fund, \$6,400; |
| 32 | to the Attorney General - Attorney General, as a one-time appropriation: |
| 33 | • from the General Fund, \$3,000. |
| 34 | Other Special Clauses: |
| 35 | This bill provides a special effective date. |
| 36 | Utah Code Sections Affected: |
| 37 | AMENDS: |
| 38 | 63C-18-202, as last amended by Laws of Utah 2020, Chapter 303 |
| 39 | 63C-18-203, as last amended by Laws of Utah 2020, Chapter 303 |
| 40 | ENACTS: |
| 41 | 26-18-424 , Utah Code Annotated 1953 |
| 42 | 62A-15-120 , Utah Code Annotated 1953 |
| 43 44 | Be it enacted by the Legislature of the state of Utah: |
| 45 | Section 1. Section 26-18-424 is enacted to read: |
| 46 | 26-18-424. Crisis services Reimbursement. |
| 47 | The Department shall submit a waiver or state plan amendment to allow for |
| 48 | reimbursement for 988 services provided to an individual who is eligible and enrolled in |
| 49 | Medicaid at the time this service is provided. |
| 50 | Section 2. Section 62A-15-120 is enacted to read: |
| 51 | 62A-15-120. Statewide Behavioral Health Crisis Response Account Creation |
| 52 | Administration Permitted uses. |
| 53 | (1) There is created a restricted account within the General Fund known as the |
| 54 | "Statewide Behavioral Health Crisis Response Account," consisting of: |
| 55 | (a) money appropriated or otherwise made available by the Legislature; and |
| 56 | (b) contributions of money, property, or equipment from federal agencies, political |

|) / | subdivisions of the state, or other persons. |
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| 58 | (2) (a) Subject to appropriations by the Legislature and any contributions to the account |
| 59 | described in Subsection (1)(b), the division shall disburse funds in the account only for the |
| 60 | purpose of support or implementation of services or enhancements of those services in order to |
| 51 | rapidly, efficiently, and effectively deliver 988 services in the state. |
| 62 | (b) Funds distributed from the account to county local mental health and substance |
| 63 | abuse authorities for the provision of crisis services are not subject to the 20% county match |
| 54 | described in Sections 17-43-201 and 17-43-301. |
| 65 | (c) The division shall prioritize expending funds from the account as follows: |
| 66 | (i) the Statewide Mental Health Crisis Line, as defined in Section 62A-15-1301, |
| 67 | including coordination with 911 emergency service, as defined in Section 69-2-102, and |
| 68 | coordination with local substance abuse authorities as described in Section 17-43-201, and |
| 59 | local mental health authorities, described in Section 17-43-301; |
| 70 | (ii) mitigation of any negative impacts on 911 emergency service from 988 services; |
| 71 | (iii) mobile crisis outreach teams as defined in Section 62A-15-1401, distributed in |
| 72 | accordance with rules made by the division in accordance with Title 63G, Chapter 3, Utah |
| 73 | Administrative Rulemaking Act; |
| 74 | (iv) behavioral health receiving centers as defined in Section 62A-15-118; |
| 75 | (v) stabilization services as described in Section 62A-1-104; and |
| 76 | (vi) mental health crisis services provided by local substance abuse authorities as |
| 77 | described in Section 17-43-201 and local mental health authorities described in Section |
| 78 | 17-43-301 to provide prolonged mental health services for up to 90 days after the day on which |
| 79 | an individual experiences a mental health crisis. |
| 30 | (3) Subject to appropriations by the Legislature and any contributions to the account |
| 31 | described in Subsection (1)(b), the division may expend funds in the account for administrative |
| 32 | costs that the division incurs related to administering the account. |
| 33 | (4) The division director shall submit and make available to the public a report before |
| 34 | December of each year to the Behavioral Health Crisis Response Commission as defined in |
| 35 | Section 63C-18-202, the Social Services Appropriations Subcommittee, and the Legislative |
| 36 | Management Committee that includes: |
| R7 | (a) the amount of each disbursement from the restricted account described in Section |

| 88 | <u>62A-15-120;</u> |
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| 89 | (b) the recipient of each disbursement, the goods and services received, and a |
| 90 | description of the project funded by the disbursement; |
| 91 | (c) any conditions placed by the division on the disbursements from the restricted |
| 92 | account; |
| 93 | (d) the anticipated expenditures from the restricted account described in this chapter |
| 94 | for the next fiscal year; |
| 95 | (e) the amount of any unexpended funds carried forward; |
| 96 | (f) the number of Statewide Mental Health Crisis Line calls received; |
| 97 | (g) the progress towards accomplishing the goals of providing statewide mental health |
| 98 | crisis service; and |
| 99 | (h) other relevant justification for ongoing support from the restricted account. |
| 100 | Section 3. Section 63C-18-202 is amended to read: |
| 101 | 63C-18-202. Commission established Members. |
| 102 | (1) There is created the Behavioral Health Crisis Response Commission, composed of |
| 103 | the following [16] 25 members: |
| 104 | (a) the executive director of the University Neuropsychiatric Institute; |
| 105 | (b) the governor or the governor's designee; |
| 106 | (c) the director of the Division of Substance Abuse and Mental Health; |
| 107 | (d) one representative of the Office of the Attorney General, appointed by the attorney |
| 108 | general; |
| 109 | (e) one member of the public, appointed by the chair of the commission and approved |
| 110 | by the commission; |
| 111 | (f) two individuals who are mental or behavioral health clinicians licensed to practice |
| 112 | in the state, appointed by the chair of the commission and approved by the commission, at least |
| 113 | one of whom is an individual who: |
| 114 | (i) is licensed as a physician under: |
| 115 | (A) Title 58, Chapter 67, Utah Medical Practice Act; |
| 116 | (B) Title 58, Chapter 67b, Interstate Medical Licensure Compact; or |
| 117 | (C) Title 58, Chapter 68, Utah Osteopathic Medical Practice Act; and |
| 118 | (ii) is board eligible for a psychiatry specialization recognized by the American Board |

| 119 | of Medical Specialists or the American Osteopathic Association's Bureau of Osteopathic |
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| 120 | Specialists; |
| 121 | (g) one individual who represents a county of the first or second class, appointed by the |
| 122 | Utah Association of Counties; |
| 123 | (h) one individual who represents a county of the third, fourth, or fifth class, appointed |
| 124 | by the Utah Association of Counties; |
| 125 | (i) one individual who represents the Utah Hospital Association, appointed by the chair |
| 126 | of the commission; |
| 127 | (j) one individual who represents law enforcement, appointed by the chair of the |
| 128 | commission; |
| 129 | (k) one individual who has lived with a mental health disorder, appointed by the chair |
| 130 | of the commission; |
| 131 | (l) one individual who represents an integrated health care system that: |
| 132 | (i) is not affiliated with the chair of the commission; and |
| 133 | (ii) provides inpatient behavioral health services and emergency room services to |
| 134 | individuals in the state; |
| 135 | (m) one individual who represents an accountable care organization, as defined in |
| 136 | Section 26-18-423, with a statewide membership base; |
| 137 | (n) [one member] three members of the House of Representatives, appointed by the |
| 138 | speaker of the House of Representatives, no more than two of whom may be from the same |
| 139 | political party; [and] |
| 140 | (o) [one member] three members of the Senate, appointed by the president of the |
| 141 | Senate[-], no more than two of whom may be from the same political party. |
| 142 | (p) one individual who represents 911 call centers and public safety answering points; |
| 143 | (q) one individual who represents Emergency Medical Services; |
| 144 | (r) one individual who represents the mobile wireless service provider industry; |
| 145 | (s) one individual who represents rural telecommunications providers; and |
| 146 | (t) one individual who represents voice over internet protocol and land line providers; |
| 147 | (2) On December 31, 2022: |
| 148 | (a) the number of members described in Subsection (1)(n) and the number of members |
| 149 | described in Subsection (1)(o) is reduced to one, with no restriction relating to party |

| 150 | membership; and |
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| 151 | (b) the members described in Subsections (1)(p) through (t) are removed from the |
| 152 | commission. |
| 153 | [(2)] (3) (a) The executive director of the University Neuropsychiatric Institute is the |
| 154 | chair of the commission. |
| 155 | (b) The chair of the commission shall appoint a member of the commission to serve as |
| 156 | the vice chair of the commission, with the approval of the commission. |
| 157 | (c) The chair of the commission shall set the agenda for each commission meeting. |
| 158 | [(3)] (4) (a) A majority of the members of the commission constitutes a quorum. |
| 159 | (b) The action of a majority of a quorum constitutes the action of the commission. |
| 160 | [(4)] (a) Except as provided in Subsection $[(4)]$ (5)(b), a member may not receive |
| 161 | compensation, benefits, per diem, or travel expenses for the member's service on the |
| 162 | commission. |
| 163 | (b) Compensation and expenses of a member who is a legislator are governed by |
| 164 | Section 36-2-2 and Legislative Joint Rules, Title 5, Legislative Compensation and Expenses. |
| 165 | [(5)] (6) The Office of the Attorney General shall provide staff support to the |
| 166 | commission. |
| 167 | Section 4. Section 63C-18-203 is amended to read: |
| 168 | 63C-18-203. Commission duties Reporting requirements. |
| 169 | (1) The commission shall: |
| 170 | (a) identify a method to integrate existing local mental health crisis lines to ensure each |
| 171 | individual who accesses a local mental health crisis line is connected to a qualified mental or |
| 172 | behavioral health professional, regardless of the time, date, or number of individuals trying to |
| 173 | simultaneously access the local mental health crisis line; |
| 174 | (b) study how to establish and implement a statewide mental health crisis line and a |
| 175 | statewide warm line, including identifying: |
| 176 | (i) a statewide phone number or other means for an individual to easily access the |
| 177 | statewide mental health crisis line, including a short code for text messaging and a three-digit |
| 178 | number for calls; |
| 179 | (ii) a statewide phone number or other means for an individual to easily access the |
| 180 | statewide warm line, including a short code for text messaging and a three-digit number for |

| 181 | calls; |
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| 182 | (iii) a supply of: |
| 183 | (A) qualified mental or behavioral health professionals to staff the statewide mental |
| 184 | health crisis line; and |
| 185 | (B) qualified mental or behavioral health professionals or certified peer support |
| 186 | specialists to staff the statewide warm line; and |
| 187 | (iv) a funding mechanism to operate and maintain the statewide mental health crisis |
| 188 | line and the statewide warm line; |
| 189 | (c) coordinate with local mental health authorities in fulfilling the commission's duties |
| 190 | described in Subsections (1)(a) and (b); and |
| 191 | (d) recommend standards for the certifications described in Section 62A-15-1302. |
| 192 | (2) In preparation for the implementation of the statewide 9-8-8 hotline, the |
| 193 | commission shall study and make recommendations regarding: |
| 194 | (a) crisis line practices and needs, including: |
| 195 | (i) quality and timeliness of service; |
| 196 | (ii) service volume projections; |
| 197 | (iii) a statewide assessment of crisis line staffing needs, including required |
| 198 | certifications; and |
| 199 | (iv) a statewide assessment of technology needs; |
| 200 | (b) primary duties performed by crisis line workers; |
| 201 | (c) coordination or redistribution of secondary duties performed by crisis line workers, |
| 202 | including responding to non-emergency calls; |
| 203 | (d) establishing a statewide 9-8-8 hotline; |
| 204 | (i) in accordance with federal law; |
| 205 | (ii) that ensures the efficient and effective routing of calls to an appropriate crisis |
| 206 | center; and |
| 207 | (iii) that includes directly responding to calls with trained personnel and the provision |
| 208 | of acute mental health, crisis outreach, and stabilization services; |
| 209 | (e) opportunities to increase operational and technological efficiencies and |
| 210 | effectiveness between 9-8-8 and 9-1-1, utilizing current technology; |
| 211 | (f) needs for interoperability partnerships and policies related to 911 call transfers and |

| 212 | public safety responses; |
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| 213 | (g) standards for statewide mobile crisis outreach teams, including: |
| 214 | (i) current models and projected needs; |
| 215 | (ii) quality and timeliness of service; |
| 216 | (iii) hospital and jail diversions; and |
| 217 | (iv) staffing and certification; |
| 218 | (h) resource centers, including: |
| 219 | (i) current models and projected needs; and |
| 220 | (ii) quality and timeliness of service; |
| 221 | (i) policy considerations related to whether the state should: |
| 222 | (i) manage, operate, and pay for a complete behavioral health system; or |
| 223 | (ii) create partnerships with private industry; and |
| 224 | (j) sustainable funding source alternatives, including: |
| 225 | (i) charging a 9-8-8 fee, including a recommendation on the fee amount; |
| 226 | (ii) General Fund appropriations; |
| 227 | (iii) other government funding options; |
| 228 | (iv) private funding sources; |
| 229 | (v) grants; |
| 230 | (vi) insurance partnerships, including coverage for support and treatment after initial |
| 231 | call and triage; and |
| 232 | (vii) other funding resources. |
| 233 | (3) The commission shall: |
| 234 | (a) before December 31, 2021, present an initial report on the matters described in |
| 235 | Subsection (2), including any proposed legislation, to the Executive Appropriations |
| 236 | Committee; and |
| 237 | (b) before December 31, 2022, present a final report on the items described in |
| 238 | Subsection (2), including any proposed legislation, to the Executive Appropriations |
| 239 | Committee. |
| 240 | (4) The duties described in Subsection (2) are removed on December 31, 2022. |
| 241 | [(2)] (5) The commission may conduct other business related to the commission's |
| 242 | duties described in [Subsection (1)] this section. |

| 243 | [(3)] (6) The commission shall consult with the Division of Substance Abuse and |
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| 244 | Mental Health regarding the standards and operation of the statewide mental health crisis line |
| 245 | and the statewide warm line, in accordance with Title 62A, Chapter 15, Part 13, Statewide |
| 246 | Mental Health Crisis Line and Statewide Warm Line. |
| 247 | Section 5. Appropriation. |
| 248 | The following sums of money are appropriated for the fiscal year beginning July 1, |
| 249 | 2020, and ending June 30, 2021. These are additions to amounts previously appropriated for |
| 250 | fiscal year 2021. Under the terms and conditions of Title 63J, Chapter 1, Budgetary Procedures |
| 251 | Act, the Legislature appropriates the following sums of money from the funds or accounts |
| 252 | indicated for the use and support of the government of the state of Utah. |
| 253 | ITEM 1 |
| 254 | To Legislature - Senate |
| 255 | From General Fund, One-time \$1,600 |
| 256 | Schedule of Programs: |
| 257 | Administration \$1,600 |
| 258 | ITEM 2 |
| 259 | To Legislature - House of Representatives |
| 260 | From General Fund, One-time \$1,600 |
| 261 | Schedule of Programs: |
| 262 | Administration \$1,600 |
| 263 | ITEM 3 |
| 264 | To Attorney General - Attorney General |
| 265 | From General Fund, One-time \$1,000 |
| 266 | Schedule of Programs: |
| 267 | Administration \$1,000 |
| 268 | (1) The Legislature intends that the above appropriations be used for expenses relating |
| 269 | to the Behavioral Health Crisis Response Commission described in Section 63C-18-202. |
| 270 | (2) Under Section 63J-1-603, the Legislature intends that the above appropriations not |
| 271 | lapse at the close of fiscal year 2021. The use of any nonlapsing funds is limited to the purpose |
| 272 | described in Subsection (1). |
| 273 | The following sums of money are appropriated for the fiscal year beginning July 1, |

2nd Sub. (Salmon) S.B. 155

02-24-21 11:21 AM

| 274 | 2021, and ending June 30, 2022. These are additions to amounts previously appropriated for |
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| 275 | fiscal year 2022. Under the terms and conditions of Title 63J, Chapter 1, Budgetary Procedures |
| 276 | Act, the Legislature appropriates the following sums of money from the funds or accounts |
| 277 | indicated for the use and support of the government of the state of Utah. |
| 278 | ITEM 1 |
| 279 | To Legislature - Senate |
| 280 | From General Fund, One-time \$6,400 |
| 281 | Schedule of Programs: |
| 282 | Administration \$6,400 |
| 283 | ITEM 2 |
| 284 | To Legislature - House of Representatives |
| 285 | From General Fund, One-time \$6,400 |
| 286 | Schedule of Programs: |
| 287 | Administration \$6,400 |
| 288 | ITEM 3 |
| 289 | To Attorney General - Attorney General |
| 290 | From General Fund, One-time \$3,000 |
| 291 | Schedule of Programs: |
| 292 | Administration \$3,000 |
| 293 | (1) The Legislature intends that the above appropriations be used for expenses relating |
| 294 | to the Behavioral Health Crisis Response Commission described in Section 63C-18-202 |
| 295 | (2) Under Section 63J-1-603, the Legislature intends that the above appropriations not |
| 296 | lapse at the close of fiscal year 2022. The use of any nonlapsing funds is limited to the purpose |
| 297 | described in Subsection (1). |
| 298 | Section 6. Effective date. |
| 299 | If approved by two-thirds of all the members elected to each house, this bill takes effect |
| 300 | upon approval by the governor, or the day following the constitutional time limit of Utah |
| 301 | Constitution, Article VII, Section 8, without the governor's signature, or in the case of a veto, |
| 302 | the date of veto override. |
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